LEXSOFT *T3* INTEGRATES WITH iMANAGE INSIGHT+

iManage has launched **iManage Insight+**, a cloud-native knowledge search and management solution.

lexsoft *T3*
systems

INTRODUCTION

iManage has launched **Insight+**, a cloud-native knowledge search and management solution, to help firms and corporate legal departments to enhance their knowledge management capability. This solution greatly improves the search experience for lawyers whilst providing better control over the knowledge resources for the knowledge managers.

Lexsoft *T3*, a modern, fully cloud-enabled, enterprise-level, best practice knowledge management system, has always kept pace with the enhancements in **iManage**. *T3* has integrated with all of the different **iManage** enterprise search engines, including the **iManage Universal Search (iUS)** and **iManage Insight** on-premises, in a timely manner. **Insight+** is no exception.

T3's integration with **Insight+** is ready. Firms and corporate legal departments can now easily transition their enterprise search and knowledge management capability to the cloud.

Enterprise-wide search capability

Easily manage knowledge

Superior client experience

THE *T3* KNOWLEDGE MANAGEMENT SYSTEM

T3 is a complete knowledge management solution that is implemented over the **iManage Work** document and email management system. *T3* provides law firms and corporate legal departments using **iManage Work** the ability to submit knowledge documents and bound volumes (also referred to as bibles), add metadata, classify and implement different publication cycles based on best-practice. All this combined delivers Amazon-style multi-lingual search and filtering capability to users, alongside insightful analytics on user behavior to the knowledge management departments.

T3 availability

T3 is available as an on-premises system as well as a full SaaS solution. *T3* SaaS is implemented in Microsoft Azure where high-level security processes, including recurrent ethical hacking and penetration tests, are routinely applied.

T3 ARCHITECTURE FOR DATA SECURITY

T3, by design, never accesses the 'content' of the knowledge documents residing in **iManage Work** but keeps a copy of all the metadata applied to them. Additionally, this metadata is only accessible through the *T3* API with an **iManage** user connection token. This means that organizations' 'knowledge' never leaves its own secure environment.

1 **Taxonomy list:** This includes all possible terms associated with the firm or legal department's own taxonomy. Users can easily refer to the list and apply the most appropriate value to their documents during the submission and classification processes.

2 **Metadata per document:** For every knowledge document, *T3* keeps a list of all the metadata applied to it. This metadata could be taxonomies, short and long text fields, Boolean fields, dates, numbers, and many other different data types.

3 **Analytical data:** *T3* retains aggregated usage data to produce different types of dashboard reports as well as for integration through *T3* API calls in any given reporting system.

INTEGRATING *T3* WITH INSIGHT+

Insight+ is a knowledge search and management solution that combines and indexes **iManage Work** documents in CloudiManage.com (CiM), their corresponding metadata and the extended metadata from the system's Extended Metadata Module. Strictly, only the metadata that is uploaded through the Extended Metadata Module is accepted within **Insight+**. This ensures automatic integration between the knowledge management extended profile or the metadata and the presentation layer or **Insight+**.

The Extended Metadata Module is a multipurpose component within **Insight+** that adds additional custom fields, taxonomies as well as several data types to the **iManage Work** documents residing in CiM.

To ensure a seamless connection with **Insight+**, **Lexsoft** has developed an integration that only uses the **iManage** Universal API to push all of the knowledge data stored in *T3* into **Insight+** by placing it in the appropriate Extended Metadata Module fields.

T3 Knowledge Management System
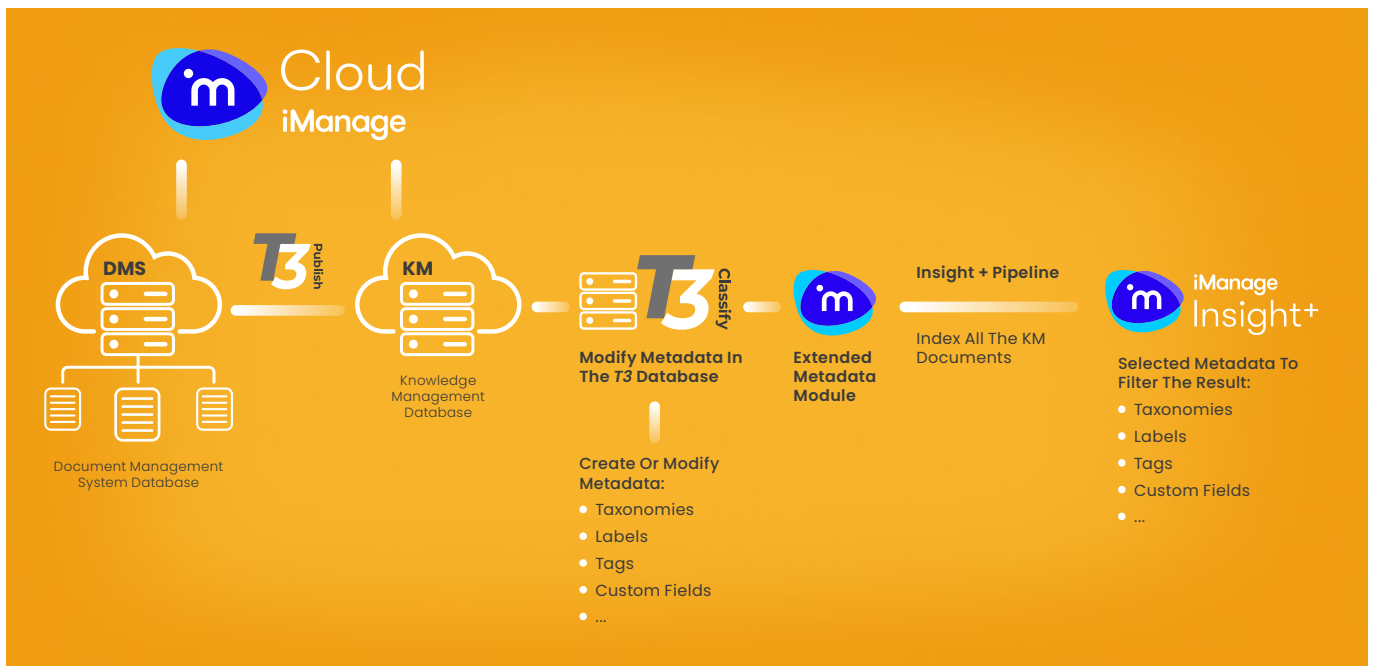
THE TWO POINTS OF INTEGRATION BETWEEN *T3* AND INSIGHT+

1 To apply taxonomy values to **iManage Work** documents in CiM through the Extended Metadata Module, the taxonomies need to be defined. Therefore, when using *T3* **Control**, a call through the **iManage** Universal API is made to reflect any changes made by *T3* to the taxonomy trees. These changes could be individual modifications or bulk processes done by *T3* **Control**. The changes are initiated through *T3* **Control**, and *T3* keeps a list of the modifications so that they can also be implemented in the Extended Metadata Module in the right order to ensure consistency.

T3 **Control** is a component of *T3* that allows firms and legal departments to create, delete, edit and move taxonomies within the solution, as well as define taxonomies in multiple languages or add synonyms.

2 Any time that iManage Work knowledge documents in CiM have *T3* metadata applied to them, *T3* **Classify** uses an **iManage** Universal API Call to push that information into the Extended Metadata Module or directly over the iManage Work schema. *T3* Classify then uploads or modifies both schemas simultaneously.

T3 **Classify** is a functionality in *T3* that is invoked during the submission and publication cycles to define every document's or bound volumes' metadata. *T3* **Classify** has a large set of different data types built-in so that every firm and legal department can define their own data types during their knowledge management system implementation process.

In order to relate the *T3* metadata sets to the Extended Metadata Module, there is a configuration file with an Equivalence Table. This allows firms and legal departments to first implement *T3* with all the different knowledge workflows. When ready, the organizations can activate the **Insight+** integration and run a first-time synchronization command to upload all the *T3* metadata into **Insight+**. This functionality removes the complexity of moving the knowledge management function from on-premises to CiM.

THE VALUE OF INTEGRATING *T3* AND INSIGHT+

Today, easy access to the organization's knowledge resources is a business necessity. However, many of our customers have struggled to move their on-premises knowledge management capability to the cloud. The seamless integration between **Lexsoft**'s fully cloud-enabled *T3* system and **iManage**'s **Insight+** cloud knowledge search and management solution addresses the challenges and complexities typically associated with transitioning the knowledge management function to the cloud. Firms and corporate legal departments can now truly deliver knowledge resources to lawyers at their point of need, on any device and in any location.

Lexsoft *T3* is deployed worldwide

Canada
UK
Denmark
The Netherlands
Switzerland
Spain
US
Mexico
Colombia

ABOUT LEXSOFT

Lexsoft provides IT and business process solutions to the legal sector across Europe, United States and Latin America. The company assists law firms and corporate legal departments (CLD) to improve their document management, knowledge management, practice management, and CRM processes, to facilitate business efficiency, improve productivity and reduce risk. The company's **Lexsoft *T3*** is a proven knowledge management solution, offering one of the most comprehensive workflows for this business function.

If you are interested in integrating *T3* with **Insight+**, and would like to see a demonstration of how it works, please get in touch with us.

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